



P.O. Box 230, Aitkin, MN, 56431  
218-927-2191 or 800-450-2191  
www.mlecmmn.net  
mlecfiber@mlecmmn.com

## MLEC Fiber Residential Service Agreement

MLEC Fiber will provide the customer below with fiber Internet service. This agreement requires subscribers to commit to a 24 month minimum service term. The service begins from the date of final home installation. The agreement automatically renews monthly thereafter. **A \$50 connection charge is required before construction will be started on the property to bring fiber-to-the-premise.**

### Termination

You may terminate this agreement for all of the listed services at any time by calling MLEC at 218-429-0433 or 800-497-5310; however, you may be assessed an early termination penalty of up to 100% of the remaining balance of your contract. (After construction begins termination fees will be applied.) In addition, any applicable late fee, equipment fees, and taxes may be applied. Mille Lacs Energy Cooperative requires that the Optical Network Terminal (ONT) and batteries, if applicable, be returned to our office before any disconnection of service can be completed. The subscriber is responsible for notifying MLEC to schedule an appointment for our technician to remove the equipment within 30 days of discontinuing service. The subscriber is responsible for any damage to the ONT or battery. Subscribers will be billed \$300 for a damaged or unreturned ONT and \$100 for a damaged or unreturned battery unit.

### Suspended Service Plan

If you have received and paid for the service for at least 6 months, you may convert to a Suspended Service Plan. You can suspend service once per year for up to 6 consecutive months. Once you have restored your services, you must keep them active for 6 months before you are eligible to suspend them again. The monthly service fee for the Suspended Service Plan is \$20.00. Your regular service fee for the billing periods in which you switch into and out of the Suspended Service Plan will be pro-rated to reflect the difference between the monthly service fee and the Suspended Service Plan fee.

### Other Terms & Conditions

If you request additional services or features, call MLEC at 218-429-0433 or 800-497-5310. Additional charges may be pro-rated from the activation or change date of services.

Plan costs and other charges are subject to change.

Owner of the property       Renter of the property      MLEC Account Number \_\_\_\_\_

Subscriber Name \_\_\_\_\_ Phone Number(s) \_\_\_\_\_

Service Address \_\_\_\_\_

Subscriber Signature \_\_\_\_\_ Date \_\_\_\_\_

### Fiber Internet Monthly Plans:

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Basic Plan</b>	<b>Advanced Plan</b>	<b>Pro Plan</b>	<b>Elite Plan</b>
100 Mbps	250 Mbps	500 Mbps	1 Gbps
\$51.95	\$85.00	\$100.00	\$150.00

MLEC Premium Wi-Fi:  Yes  No

\$9.95/Month

Cloud-based remote Wi-Fi management and support.

**\$50 Connection Charge:**  Check  Bill

(applied/charged on next MLEC bill)

<b>Office Use</b>	
Deposit required:	<input type="checkbox"/> Yes <input type="checkbox"/> No
Suspend Option	_____
Phase	_____
Notes/Bill Connect	_____
Home Investigation	_____
To CTC	_____
Installed	_____
Billing Complete	_____